

## INDEMNITY FORM FOR INSTRUCTIONS RECEIVED BY EMAIL

Reference No. ....

Date.....

To the Manager,

African Banking Corporation Ltd,

Dear Sir/Madam,

Re: Account Number:.....

Account Name:.....

In consideration of you agreeing to act on instructions from me/us from time to time by email (“the Instructions”) for the operations of all my/our account/s with you without requiring written bearing actual signatures in accordance with the Mandate for such account(s) before acting on the Instructions. I/we confirm:

1. You are hereby authorized to act on the Instructions which you in your sole discretion believe emanate from authorized individuals.
2. You are not obligated to act on any instructions that claim to come from me/our email.
3. You shall not be under any duty to verify the identity of the person or persons giving Instructions purportedly in my/our name and any transaction made pursuant to Instructions shall be binding upon me/us whether made with or without my/our authority, knowledge or consent.
4. You are required to act on instructions which have been received from my/our email address.....to your email address talk2us@abcthebank.com or .....
5. I/We further hereby hold myself/ourselves jointly and severally responsible and further undertake that I/we will at all times hereafter well and sufficiently indemnify you and keep you indemnified at all times from and against all liabilities in respect thereof and against all action suits, proceedings, claims, demands, costs and expenses whatsoever which may be taken or made against you or incurred or become payable by you as a result of you acting and or failing to act in accordance with the instructions as aforementioned.
6. I/we hereby agree to adhere to procedures and/or restrictions imposed by you with regard to issuance of email instructions to the bank.

### ***Data Protection Privacy Notice***

***The information that you input here shall be retained by us strictly for our own use in line with the Data Protection Act No. 24 of 2019, our Privacy Policy and the Privacy Notice and I consent to the application of the Data Protection Act No. 24 of 2019 and the Bank’s Privacy Policy and the Privacy Notice to all information provided to the Bank. This Privacy Notice may be updated from time to time and the most recent version can be found on our website or with our customer care representative. If you would like any further information contact our Data Protection Officer or kindly contact us at ABC Bank House, Woodvale Grove, Westlands, P. O. Box 38610 – 00800, Nairobi addressed ‘for the attention of the DPO’.***

Yours faithfully,

.....

Authorized Signature(s) as per mandate

Name of Account Holder:.....

Account No:.....

Telephone Contact:.....

Email:.....