

INDEMNITY FORM FOR INSTRUCTIONS RECEIVED THROUGH EMAIL

Reference No.....

Date.....

To the Manager,
African Banking Corporation Ltd,

Dear Sir/Madam,

Re: Account Number:.....

Account Name:.....

I/We, the undersigned, hereby request and authorize the Bank to accept and act upon my/our instructions transmitted through authorized bank email.

Such email instructions shall:

- Be sent only from my/our registered email address(es)
- Bear signature(s) in accordance with the account operating mandate

In consideration of the Bank agreeing to act on instructions from myself/us from time to time by email ("the Instructions") for the operations of all my/our account/s held with the Bank

1. I/We acknowledge that email is not a secure means of communication and confirm that I/We:

- Accept all risks associated with sending instructions via email.
- Agree that the Bank shall not be liable for acting upon such instructions.

2. The Bank is hereby authorized to act on the Instructions received in accordance with the Indemnity herein.

3. The Bank reserves the absolute right to:

- Decline or refuse to execute any instruction without providing reason
- Seek additional verification before executing any instruction
- Suspend the email instruction service at any time

4. Any transaction executed pursuant to Instructions received in accordance with the Indemnity herein shall be binding upon me/us, irrespective of whether such Instructions were issued with or without my/our authority, knowledge, or consent.

5. I/We hereby covenant and undertake to comply with any and all procedures, protocols, and restrictions implemented by the Bank, whether existing or subsequently imposed, pertaining to the issuance and transmission of email instructions to the Bank.

6. I/We hereby jointly and severally covenant and undertake to, at all times hereafter, fully and effectually indemnify, defend, and hold harmless the Bank against any and all actions, causes of action, suits, proceedings, claims, demands, costs, charges, damages, expenses, losses, and liabilities whatsoever which may be brought, commenced, made, enforced, or prosecuted against the Bank, or which the Bank may pay, incur, sustain, or be put to, by reason of or in connection with, or arising from the Bank's action or omission to act pursuant to the aforementioned Instructions.

Data Protection Privacy Notice

The information that you input here shall be retained by us strictly for our own use in line with the Data Protection Act No. 24 of 2019, our Privacy Policy and the Privacy Notice and I consent to the application of the Data Protection Act No. 24 of 2019 and the Bank's Privacy Policy and the Privacy Notice to all information provided to the Bank. This Privacy Notice may be updated from time to time and the most recent version can be found on our website or with our customer care representative. If you would like any further information contact our Data Protection Officer or kindly contact us at ABC Bank House, Woodvale Grove, Westlands, P. O. Box 38610 – 00800, Nairobi addressed 'for the attention of the DPO'.

Yours faithfully,

.....

Authorized Signature(s) as per mandate

Name of Account Holder:..... Account No:.....

Email Address:..... Telephone Number:.....